

Telescoping Ornament Keeper: Tray Replacement

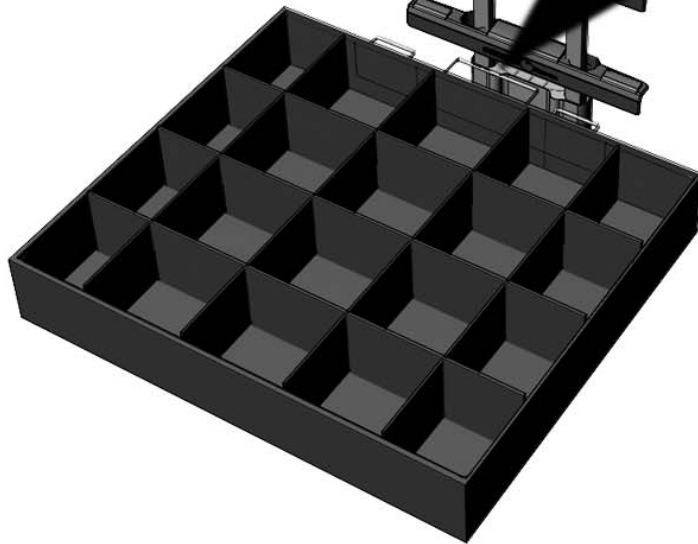
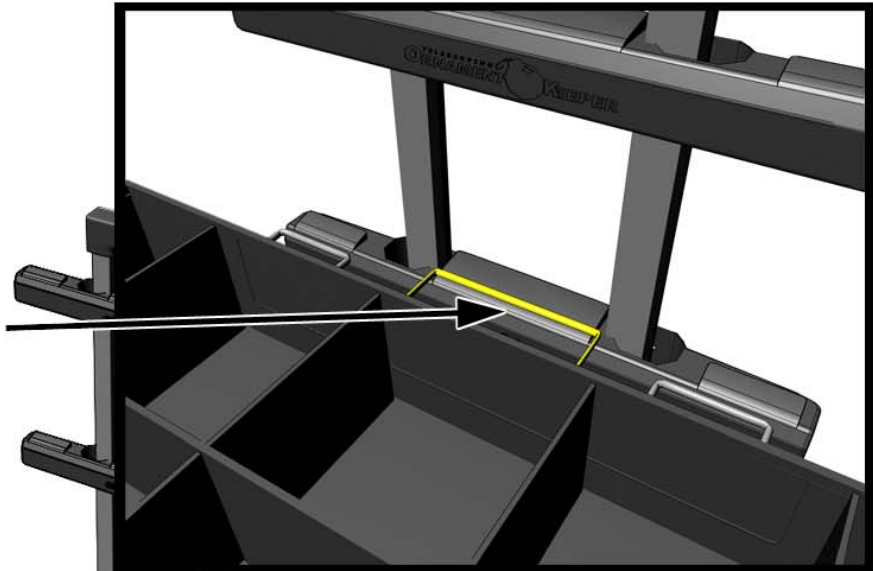
October 29, 2008

To our valued customers,

Please accept our apologies in announcing a production error in the lower tray of the Telescoping Ornament Keeper. You will be shipped replacement trays to be combined with your current product. More details will follow. Please contact us with any questions you may have. Please see below for a detailed description of the issue. Thank you for your patience.

Issue: This center support bar will not fit in between the telescoping rods (Lowest tray only).

Fix: A replacement Tray will be sent to you labeled "Lower Tray" to be substituted for the incorrect tray.



IMPORTANT NOTE:
Until the replacement tray has arrived, the customer may still use this lower tray and simply set it on the bottom of the bag without attaching it to the telescoping rack. The other trays will hang as designed.



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